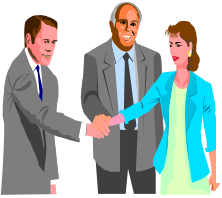


## About the course:

## “First Line Supervision”



*“how to get the  
done through  
ple...”* job  
peo-

This one week training program is designed to provide supervisory and management training in first line supervision. The course will provide the cornerstone for all of your managerial and supervisory instruction. Typically, the best patrol officer is promoted and then expected to perform as a supervisor with little or no training on how to supervise others and get the job done through people. This course will provide comprehensive training in supervisory techniques and responsibilities instructed by experienced and veteran supervisory instructors who have taught supervisory courses to thousands of officers across the United States.

## About the Topics

- **Accepting supervisory responsibility**
- **Core values**
- **Civil liability**
- **Decision Making**
- **Interpersonal relations**
- **Ethical Leadership**
- **Labor relations**
- **Empowerment and delegation**
- **Team building and motivation**
- **Time management**
- **Collective bargaining**
- **Grievance handling**
- **In-basket exercise**
- **Additional synergistic exercises**



## About the instructors

### William D. Healy

**William Healy** was a career law enforcement officer who was a member of the law enforcement community for over 29 years. For 24 years, Mr. Healy had been a member of the Ohio State Highway Patrol and retired from the State Patrol in 1999. Mr. Healy has a Bachelor's Degree from Ohio University and a Master's Degree from Central Michigan University in General Administration. Mr. Healy is a graduate of the Southern Police Institute's Administrative Officer's Course at the University of Louisville. He has served as an instructor at the Northwestern University Traffic Institute (NUTI), the International Association of Chiefs of Police (IACP), the Ohio Attorney General's Conference on Law Enforcement, the Drug Enforcement Administration, and the Drug Interdiction Assistance Program. He is a life-time certified instructor with the Ohio Peace Officer's Training Council (OPOTC), and currently serves as Director of Training for Northcoast Polytechnic.

**William McGee** is a twenty year veteran of law enforcement who has served with the Solon Police Department in Solon, Ohio. Sergeant McGee has served in a variety of assignments throughout his career and presently serves as a patrol shift supervisor. During his career, he also served as the jail commander and was in charge of all personnel, training, equipment and facilities related to the correctional center. (and/or)

**Lt. Thomas Wetzel** is a 20 year veteran police officer with a northeast Ohio suburban police department. He currently holds the rank of lieutenant and is a certified law enforcement executive through the Ohio Law Enforcement Foundation. He is the department's training coordinator and is the commander of the SWAT team. Lt. Wetzel directs the agency's community policing and crime prevention efforts and is an active public speaker through the department. He also holds a black belt in Goshin Ju-Jitus. He writes on a variety of police topics and has been nationally and internationally published.

**REGISTRATION INFORMATION**

Name \_\_\_\_\_  
Agency \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_  
Zip \_\_\_\_\_ Phone \_\_\_\_\_  
FAX \_\_\_\_\_ e-mail \_\_\_\_\_

**Registration fee:  
\$400.00 per person**

\_\_\_ Payment Enclosed  
\_\_\_ Bill Me (P. O. Number \_\_\_\_\_)

**Training Site:**

Garfield Heights Fire Station  
5115 Turney Road  
Garfield Heights, Ohio



**4 WAYS TO REGISTER:**

**On Line:** [www.ncpi-ohio.com](http://www.ncpi-ohio.com)

**Mail:** Northcoast Polytechnic Institute  
Attn: William D. Healy, Director  
6688 Steinbeck Court  
North Ridgeville, Oh 44039  
Phone (440) 353-0796

**e-mail:** [info@ncpi-ohio.com](mailto:info@ncpi-ohio.com)

**Fax:** (440) 353-0797

FOR OFFICE USE ONLY  
School No \_\_\_\_\_  
School: First Line Supervision  
Garfield Hts PD October 23-27, 2017

Northcoast Polytechnic Institute  
Attn: Mr. William D. Healy, Director  
6688 Steinbeck Court  
North Ridgeville, Ohio 44039  
Phone: 440-353-0796  
Fax (440) 353-0797  
e-mail: [info@ncpi-ohio.com](mailto:info@ncpi-ohio.com)  
Web: [www.ncpi-ohio.com](http://www.ncpi-ohio.com)



presents

**First Line  
Supervision**



Hosted  
by

**Garfield Heights  
Police  
Department**

**One week School**

**MONDAY – FRIDAY**

**October 23-27,  
2017**

**8:00 AM – 4:30PM  
each day**