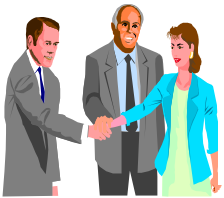


About the course:

“First Line Supervision”



“how to get the job done through people...”

This one week training program is designed to provide supervisory and management training in first line supervision. The course will provide the cornerstone for all of your managerial and supervisory instruction. Typically, the best patrol officer is promoted and then expected to perform as a supervisor with little or no training on how to supervise others and get the job done through people. This course will provide comprehensive training in supervisory techniques and responsibilities instructed by experienced and veteran supervisory instructors who have taught supervisory courses to thousands of officers across the United States.

About the Topics

- **Accepting supervisory responsibility**
- **Core values**
- **Civil liability**
- **Decision Making**
- **Interpersonal relations**
- **Ethical Leadership**
- **Labor relations**
- **Empowerment and delegation**
- **Team building and motivation**
- **Time management**
- **Collective bargaining**
- **Grievance handling**
- **In-basket exercise**
- **Additional synergistic exercises**



About the instructors

William D. Healy

William Healy was a career law enforcement officer who was a member of the law enforcement community for over 29 years. For 24 years, Mr. Healy had been a member of the Ohio State Highway Patrol and retired from the State Patrol in 1999. Mr. Healy has a Bachelor's Degree from Ohio University and a Master's Degree from Central Michigan University in General Administration. Mr. Healy is a graduate of the Southern Police Institute's Administrative Officer's Course at the University of Louisville. He has served as an instructor at the Northwestern University Traffic Institute (NUTI), the International Association of Chiefs of Police (IACP), the Ohio Attorney General's Conference on Law Enforcement, the Drug Enforcement Administration, and the Drug Interdiction Assistance Program. He is a life-time certified instructor with the Ohio Peace Officer's Training Council (OPOTC), and currently serves as Director of Training for Northcoast Polytechnic.

William McGee is a twenty year veteran of law enforcement who has served with the Solon Police Department in Solon, Ohio. Sergeant McGee has served in a variety of assignments throughout his career and presently serves as a patrol shift supervisor. During his career, he also served as the jail commander and was in charge of all personnel, training, equipment and facilities related to the correctional center. (and/or)

Chief Thomas Wetzel is a 27 year veteran police officer with a northeast Ohio suburban police department. He currently holds the rank of Chief of Police and is a certified law enforcement executive through the Ohio Law Enforcement Foundation. He is a former departmental training coordinator and commander of the SWAT team. Chief Wetzel directs the agency's community policing and crime prevention efforts and is an active public speaker through the department. He also holds a black belt in Goshin Ju-Jitus. He writes on a variety of police topics and has been nationally and internationally published.

REGISTRATION INFORMATION

Name _____
Agency _____
Address _____
City _____ State _____
Zip _____ Phone _____
FAX _____ e-mail _____

**Registration fee:
\$400.00 per person**

Payment Enclosed
 Bill Me (P. O. Number _____)

Training Site:

**Summit Educational
Services Center
420 Washington Avenue
Cuyahoga Falls, OH 44221**



4 WAYS TO REGISTER:

On Line: www.ncpi-ohio.com

Mail: Northcoast Polytechnic Institute
Attn: William D. Healy, Director
6688 Steinbeck Court
North Ridgeville, Oh 44039
Phone (440) 353-0796

e-mail: info@ncpi-ohio.com

Fax: (440) 353-0797

FOR OFFICE USE ONLY

School No _____
School: First Line Supervision
Akron Children's Hospital October 7-11, 2019

Northcoast Polytechnic Institute
Attn: Mr. William D. Healy, Director
6688 Steinbeck Court
North Ridgeville, Ohio 44039
Phone: 440-353-0796
Fax (440) 353-0797
e-mail: info@ncpi-ohio.com
Web: www.ncpi-ohio.com



presents

**First Line
Supervision**

Hosted
by



**Akron Children's
Hospital
Police Dept.**

One week School

MONDAY – FRIDAY

October 7-11, 2019

8:00 AM – 4:30PM each day